

## **CODE OF CONDUCT**

### **§ 1**

Students working at any of the Student Legal Services' (SPP) sections are obliged to protect interests of clients in an honorable and courageous way.

### **§ 2**

Students working at any of the SPP's sections should approach their clients with a helpful attitude.

### **§ 3**

Students working at any of the SPP's sections are obligated to provide legal counsel in a thorough, diligent, and timely manner.

### **§ 4**

Students working at any of the SPP's sections are bound by confidentiality and are obligated to protect any and all information acquired in the process of providing legal services at SPP, from an accidental or unlawful disclosure and unwanted use. The confidentiality obligation is indefinite.

### **§ 5**

1. SPP's sections do not accept cases which present a conflict of interest between previous, current and potential new clients of SPP.
2. A SPP's section may refuse a case which involves a conflict of interest between a client and SWPS University of Social Sciences and Humanities.
3. Students working for any of the SPP's sections cannot accept cases in the following instances:
  - 1) if a case pertains to a student working for SPP, his or her assets, or interests of a person close the student
  - 2) if earlier a student provided legal counsel to the opposing party in the same case, a related case, or if he or she was called as a witness, or had another role, in the case
  - 3) if the case in question is against a person close to the student or a person with whom the student is in a serious personal conflict
  - 4) if the case involves a person close to the student or another member of the Department of Student Legal Services
  - 5) if clients in the case have opposing interests, event if the clients agree to such arrangement.

### **§ 6**

Students working for any of the SPP's sections must not provide legal counsel, if it could facilitate committing a criminal offense or help to avoid criminal liability for a committed or intended crime.

### **§ 7**

Students working for any of the SPP's sections cannot justify a breach of ethics by invoking client's suggestions.

### **§ 8**

While providing legal counsel, students must be thorough, relevant and objective.

### **§ 9**

In conversations with clients, students must take into consideration different aspects of a problem. Students should provide moral support to clients.

### **§ 10**

If a client loses trust in a student of SPP, the student should refrain from providing legal counsel to this client.

### **§ 11**

Students working for different sections of SPP should treat each other in a respectful and helpful way.